Guidelines for Teaching & Learning with Technology

Definitions and Design Expectations
Revised 2-9-17

Approved at EPC 2-7-17
For those who choose to engage in online instruction, following are expectations and timelines for development and review by an instructional design team that includes the faculty member and others. Course content remains subject to approval by the academic department and Curriculum Development Committee.

I. Definitions

Face to Face courses (traditional): Courses in which instruction and learning activities occur all or almost all in a physical classroom setting.

Technology-based teaching methodologies:

Flipped or Blended Course: Instructional and learning activities may feature integrated technological components that complement the in-class lesson. The activities can be offered to the students synchronously or asynchronously.

Hybrid Course: A course in which online learning and activities replace a portion of the face-to-face instruction and learning activities. In a Hybrid course, somewhere between 25-50% of course activities happen outside of a traditional brick and mortar classroom. Hybrid classes are strongly encouraged to meet face-to-face at least once per week during the semester unless an internship, project, or other special activity requires a hiatus. Expectation for face-to-face office hours are the same as for in-person classes (3 hours/week).

Online Course: In an online course more than half of all instruction and learning activities occur outside of brick and mortar classroom – online. These activities can be synchronous or asynchronous, and most often they include a combination of both. Expectation for office hours are not the same as for in-person classes; while the time remains the same (3 hours/week), the instructor should be available synchronously online. Albright allows online courses in the ADP and graduate programs and in the interim and summer terms in the traditional day program, except for day FYS, Synthesis, and senior capstone courses.

Note: “4th-hour” activities, for 4-credit courses that meet 3 hours, are not included in the % definitions above, since by definition these activities fall outside of regular class time. See http://www.albright.edu/sloan/Fourth%20Hour.html for Albright’s policy of the “fourth hour of quality” and credit hours.

To assure measurable outcomes and maintain academic standards, Albright is committed to using Quality Matters standards for all courses that have online instructional components (Hybrid and Online). The College pays approved costs for training and course review.
II. Developing Technology-based Teaching and Learning

A. Online Course Development Cycle

1. Course Identification and Planning
   - Department approval
   - Contract signed
   - Design team identified
   - Training plan and deadlines for deliverables established by working backward from due date

2. Quality Assurance Training and Course Design
   - QM Training for Faculty Designer and meetings with Instructional Designer
   - Inventory existing resources
   - List materials to develop
   - Identify technologies to use
   - Determine assessments
   - Copyright, accessibility, and OER addressed with team throughout
   - Midpoint check decides to continue or stop

3. Review and Revision
   - Complete QM Worksheet and self-review
   - Revise as needed and submit for peer-review
   - Peer-Review by team
   - Meeting with Faculty Designer and Instructional Designer to review feedback
   - Course approved, disapproved, or sent back for revision

4. Teaching, Evaluation, and Course Maintenance
   - Teach and evaluate course
   - Post-instruction meeting
   - Complete Readiness Checklist, revise, and check links and resources two weeks before next offering.

Recertifying Online Course
- Course review of existing course by Instructional Designer is triggered 3 years after first offering or major change in resources, QM Rubric, or LMS.
- Review consists of self-review and peer review no later than 30 days before course is published for registration.

NOTE: enrollment is limited to 14 the first time an online course is taught; usual minimum and maximum enrollment for the course will apply subsequently.
B. Hybrid Course Development Cycle
(Note that converting an approved online course to a hybrid requires only a Quality Matters review)

1. Make a Plan
   • Departmental approval
   • Training plan and deadlines established working backwards from due date
   • Instructional designer team member assigned
   • Decide on f2f/online ratio
   • Identify online modules and objectives

2. Train and Build
   • QM Training for Faculty designer
   • Inventory existing resources
   • List materials to develop
   • Identify technologies to use
   • Determine assessments
   • Copyright, accessibility, and OER addressed

3. Teach and Evaluate and Maintain
   • Teach and evaluate course
   • Post-instruction meeting
   • Complete Readiness Checklist, revise, and check links and resources two weeks before next offering.

4. Review and Revise
   • Complete QM Worksheet and self-review online modules
   • Revise as needed and submit for peer review
   • Meeting with Faculty and Instructional Designer to review feedback

Recertifying Hybrid Course
   • Course review of existing course by Instructional Designer is triggered 3 years after first offering or major change in resources, QM Rubric, or LMS.
   • Review consists of self-review and peer review no later than 30 days before course is published for registration.
## III. Timelines

### Traditional Program Courses

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<th>Offerings</th>
<th>New Courses</th>
<th>Existing Courses</th>
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| **Summer Offerings** | • Course Identification and Planning must be started by Oct 1 of the previous calendar year.  
                           • Self-Review and Revision must be completed prior to the course being published to the Summer schedule in February |                                                                                  |
| **Interim Offerings** | • Course Identification and Planning must be started by June 1 of the previous calendar year.  
                           • Self-Review and Revision must be completed prior to the course being published to the Interim schedule in October | • Course Readiness checklist for subsequent course offerings must be completed by May 1. |
| **Fall Offerings** | NewCourses                                                                 | Existing Courses                                                                 |
| Hybrid Only      | • Course Identification and Planning must be started by Nov 1 of the previous calendar year.  
                           • Self-Review and Revision must be completed prior to the course being published to the Fall schedule in April | • Course Maintenance checklist for subsequent course offerings must be completed by Dec 1. |
| **Spring Offerings** | NewCourses                                                                 | Existing Courses                                                                 |
| Hybrid Only      | • Course Identification and Planning must be started by June 1 of the previous calendar year.  
                           • Self-Review and Revision must be completed prior to the course being published to the Spring schedule in November | • Course Maintenance checklist for subsequent course offerings must be completed by December 15. |

### ADP Courses

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<th>Offerings</th>
<th>New Courses</th>
<th>Existing Courses</th>
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| ADP online courses may be offered year round. Course offerings are published 6 months prior to course start dates. | • Course Identification and Planning must be started no later than 8 months prior to the course publication date.  
                           • The midpoint check must be completed and approved prior to the course being published on the ADP schedule to offer the best path to success of course design completion. | • Course Maintenance checklist for subsequent course offerings must be completed by 6 weeks prior to course start |
### IV. Design Team Roles

The design team will be assembled during Phase #1. Depending on the type and scope of the project and the faculty knowledge base for content and technology, Instructional Design teams may be made up from the following roles:

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<th>Role</th>
<th>Responsibilities</th>
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<tr>
<td><strong>Faculty Designer</strong></td>
<td>- Subject matter expert&lt;br&gt;- Develops course objectives and matches to curricular and general education goals, if applicable</td>
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<td><strong>Instructional Technologist</strong></td>
<td>- Acts as a project manager for each project&lt;br&gt;- Supports Instructional Designer as needed with course design tasks&lt;br&gt;- Trained in quality assurance model&lt;br&gt;- May act as peer reviewer and review course maintenance checklists</td>
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<tr>
<td><strong>Instructional Designer</strong></td>
<td>- Acts as a pedagogical and design consultant&lt;br&gt;- Trained in quality assurance model and oversees that course design project adheres to these standards&lt;br&gt;- Applies an instructional design model&lt;br&gt;- Assists in selecting course materials and learning objectives that are supported by online pedagogy&lt;br&gt;- Provides assistance with technical aspects of course (i.e., Instructional Equivalencies chart development, course graphics, video assistance and content creation, choosing resources, test course links, proofreading, student directions)&lt;br&gt;- Works to support ADA accessibility of course materials&lt;br&gt;- Provides support for adding objects into LMS to ensure a consistent look and feel to support student success&lt;br&gt;- Assist project in locating Open Education Resources (OER) for course adoption&lt;br&gt;- May act as peer reviewer and review course maintenance checklists</td>
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<td><strong>LMS Administrator</strong></td>
<td>- Provides support for building course in LMS</td>
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<td><strong>Librarian</strong></td>
<td>- Provides guidance on copyright clearance and reserve readings</td>
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<td><strong>Disability Services Director</strong></td>
<td>- Assist as needed with accessibility-related issues</td>
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<tr>
<td><strong>Academic Support Services</strong></td>
<td>- Where appropriate, collaborate with Academic Learning Center, Writing Center, or ADP academic support</td>
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